VOLUME VI, NUMBER 9 JANUARY/FEBRUARY, 1990

THE MUNI MEMO

OF THE PEOPLE, BY THE PEOPLE, FOR THE PEOPLE OF THE SAN FRANCISCO MUNICIPAL RAILWAY

Awards Night a Sensation!

The Annual Employee Awards Reception at the St. Francis Hotel just keeps getting better. This year's event, held on January 10th, featured Dennis Richmond, Channel 2 News Anchor as the Master of Ceremonies, with the Eddie Moore Jazz Quartet and vocalist Mary Stallings providing the entertainment.

Congratulations to all the lucky winners of drawings for trips and dinners. From the System-wide Operators of the Month, James Hawkins of Potrero won the First Place Hawaiian Trip, Arnold Lum of Kirkland won the trip to Yosemite, James Waterfield of Cable Car won the Wine Country Bus tour, Arthur Larson of Potrero won the Limousine City tour and Robert Cranshaw of Flynn won dinner for two at the Waterfront Restaurant.

From Group Two, made up of Maintenance Workers of the Month, Engineering and Administration Outstanding Workers of the Quarter, Transit Supervisors of the Quarter and Maintenance Supervisors of the Quarter, Bill Herron of Ways and Structures

Continued on pg.8

Muni Passengers Love the Passport

It's been over six months since Muni launched a new transit pass called the Muni Passport, and sales just keep climbing.

The Muni Passport made its debut on June 14, 1989, as a one-day and three-day pass designed especially for visitors to San Francisco who might not be here long enough to profit from buying a whole month's Fast Pass. Since June, Muni has sold a whopping 44,000 passes. Approximately 60% of those sold are one-day passes and 40% are three-day passes.

The great thing about the Muni Passport is not simply that it allows passengers unlimited ridership on all Muni vehicles, but that it also gives passengers a discount on special attractions throughout the City. For example, passengers need only show their Passport to get discounts at such places as the Academy of Sciences, the De Young Museum, Coit Tower, the Cartoon Art Museum, the SF Craft and Folk Art Museum, Tours of the Bay and the American Carousel Museum, to mention a few. In all there are 24 attractions offering discounts on entry or merchandise, up from just 11 tourist spots originally offered when the Passport began in June. So if you have friends from out of town, be sure to tell them about the Muni Passport. The one-day pass sells for $6 and the three-day pass for $10. They're worth every penny.

The new and improved Muni Passport, 99 & 77/100th percent pure!

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Management Message

The Muni Family is Acknowledged

Although this space is usually reserved for special "words of wisdom" from myself or the Deputies, this month we would like to publish a letter which illustrates that Muni is much more than just a place to work, but is indeed a family.

Dear Muni Memo:

As the communication organ of the Muni family, I'd like your help in thanking all those who demonstrated just how genuinely a family we really are.

In August, I fell into a diabetic coma, which lasted two-and-a-half weeks. During that time I experienced a few periods of lucidity. And when I would come around, someone from Muni would be there, or new cards and flowers. The outpouring of concern was so great that limits had to be placed on visitors, unfortunately.

So I would like to take this opportunity to thank all those who gave their prayers, support and well wishes. All was greatly appreciated, and, I feel, instrumental, spiritually and emotionally in my recovery. When I regained consciousness, I was deeply moved by the realization of just how great a family we really are. Returning to work was a real homecoming.

Thank you all. And God Bless us everyone!
Sincerely,

Ronald Jones
Muni Central Control

The spirit in which Ronald's colleagues went all out for him in a time of distress and his acknowledgement of their concern is a large part of what Muni is all about. Let's always remember this aspect of our great organization.

William Stead
General Manager

Editor's Box

Dear Reader,
This is a combined January/ February issue of the Muni Memo. We will resume monthly publication in March.

The Unsung Hero column in which we have been featuring Division Managers will not appear this month, but look for the next one on Presidio's Art Lewis in March.
Sincerely,

Anne Milner
Editor

Job File

5282 Planner IV, Department of City Planning; Recreation and Park Department; $46,566-56,628 annually. Applications accepted no later than February 20th; **3520 Museum Preparator,** prepare, design, install and care for museum exhibits at the Asian Art Museum; $24,388-29,536 annually. Applications accepted no later than February 16th; **4524 Principal Museum Preparator**, responsible for supervising staff and directing the construction and building of museum exhibits; Asian Art Museum; $33,904-41,080 annually. Applications accepted no later than February 16th; **2320 Registered Nurse**, Laguna Honda Hospital, $39,988-$46,800 annually; Applications accepted on a continuous basis by applying to Laguna Honda Hospital Nursing Office, 375 Laguna Honda Blvd; **2324 Nursing Supervisor**, Department of Public Health, Applications accepted on continuous basis by applying to Department of Public Health, Personnel Office, 101 Grove Street, Room 210, or San Francisco General Hospital, Personnel Office, 1001

Potrero Avenue, Bldg. 10, Ward 13, $49,868-62,452 annually. For information on these and other City positions, call Civil Service at 558-4495. Call the Civil Service Hotline at 558- 4496 on Thursdays and Fridays after 4 p.m. for the most up- to-date information on all City positions.

Employee Notice

The Workers Compensation Division of the S.F. Employees' Retirement System has moved from the St. Francis Hospital to the Third Floor of 1155 Market Street. Injured Workers will continue to be treated at the Franciscan Treatment Room at the St. Francis Hospital with a representative of the claims staff on site to answer questions from injured workers. The new phone number for Workers Compensation Office is 554-1777.

Congrats!

The Divisional Operators of the Month for December and January were:

December

Cable Car:	Alben Chang
Flynn:	Clarence Jason
Green:	Joseph S. Certain
Kirkland:	Handsford Butler
Potrero:	Armando J. San Jose
Presidio:	John C. Parker
Woods:	Theris Lee

January

Cable Car:	James E. Penn
Flynn:	Benny Jones
Green:	Harry Williams
Kirkland:	Ruben D. Garcia
Potrero:	Arthur Panlasigui
Presidio:	David Smith
Woods:	Richard Cottonham

Awards

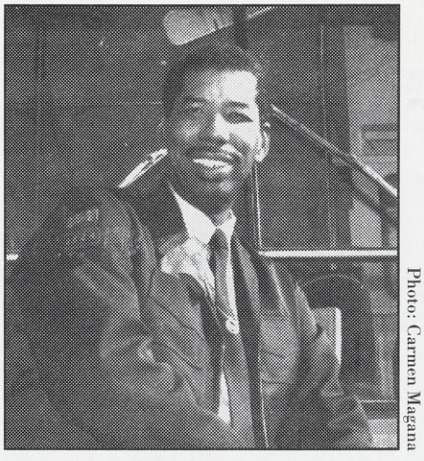

Photo: Carmen Magana

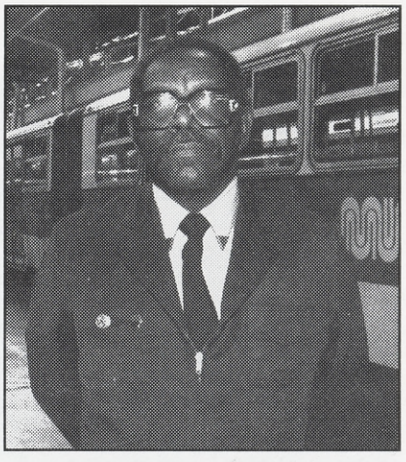

Photo: Joshua Rotsten

Photo: Carmen Magana

Photo: Joshua Rotsten

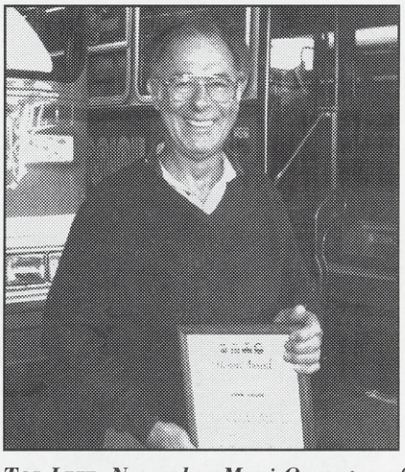

Photo: Joshua Rotsten

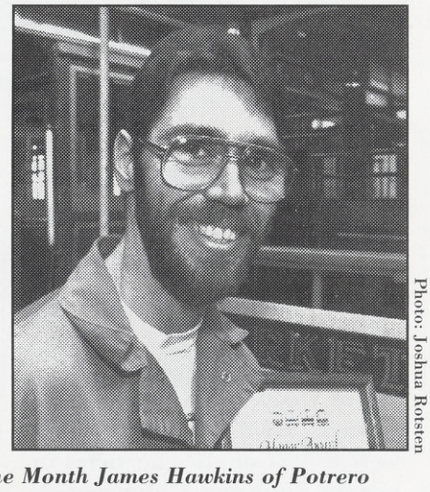

Photo: Joshua Rotsten

TOP LEFT: November Muni Operator of the Month James Hawkins of Potrero Division. TOP RIGHT: December Muni Operator of the Month James Brown of Flynn Division. CENTER LEFT: November Operator of the Month Runner-Up Abraham Picon Jr., of Potrero Division. CENTER RIGHT: December Operator of the Month Runner-Up Clarene Jason of Flynn Division. BOTTOM LEFT: Maintenance Supervisor of the Quarter John Cruse of Woods Division. BOTTOM RIGHT: Maintenance Worker of the Month Allan Grant of Cable Car.

News

Regional Transit Guide– Buy One Now!

The October earthquake spawned a new awareness of how important regional transit cooperation is to the Bay Area. And to show you how easy it is to get around the Bay, all you need to do is buy a Regional Transit Guide, published by the Metropolitan Transportation Commission (MTC).

The booklet, now in its third edition, compiles information on all the Bay Area's transit operators. Included are the major carriers — Muni, AC Transit, BART, CalTrain — as well as 100 smaller agencies in nearby counties. Color-coded maps outline various routes in San Francisco, Oakland, San Jose and Berkeley as well as terminals and transfer points between systems.

The book retails for $3.95 and is available from local bookstores and MTC in Oakland. For more info. call MTC at 464-7738.

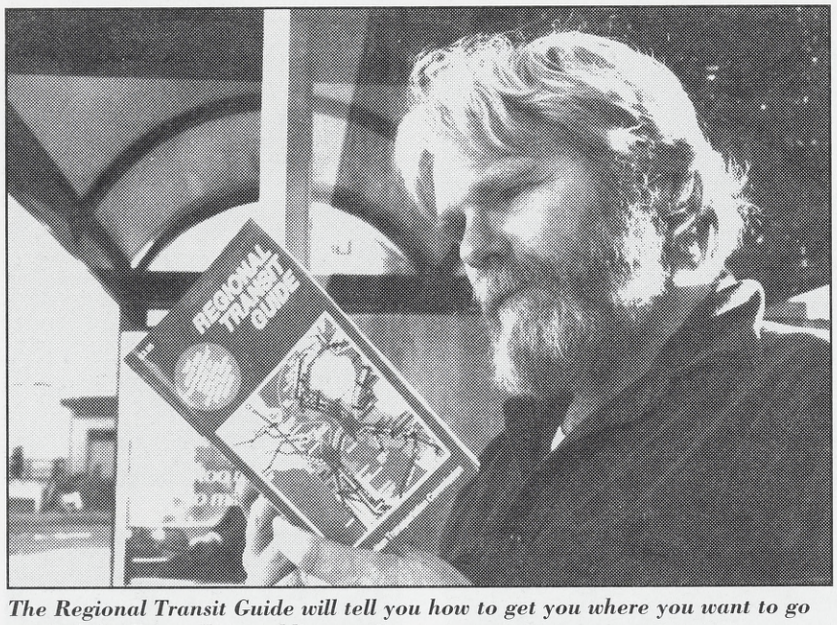

Photo: Carmen Magana

The Regional Transit Guide will tell you how to get you where you want to go around the Bay, all on public transit.

Years of Service Pins

All Muni employees who have worked for the Railway for at least five years will be awarded special "Years of Service" Pins in the coming months to acknowledge their contributions to San Francisco transit.

The pins, which feature an illustration of a Muni vehicle , will be handed out for five-year increments of employment. In other words, employees will receive five-year, ten-year, 15-year, 20-year, 25-year pins and 30-year pins according to their employment history. The Years of Service pins were designed especially to acknowledge the contribution of Muni's many dedicated employees.

Pins will be awarded every six months based on tenure ending 12/31 and June 30. Employees eligible for higher year pins will also recieve all of the lower year pins.

The pins were designed by the Community Affairs Department and manufactured by G.L.W. Associates of Hayward.

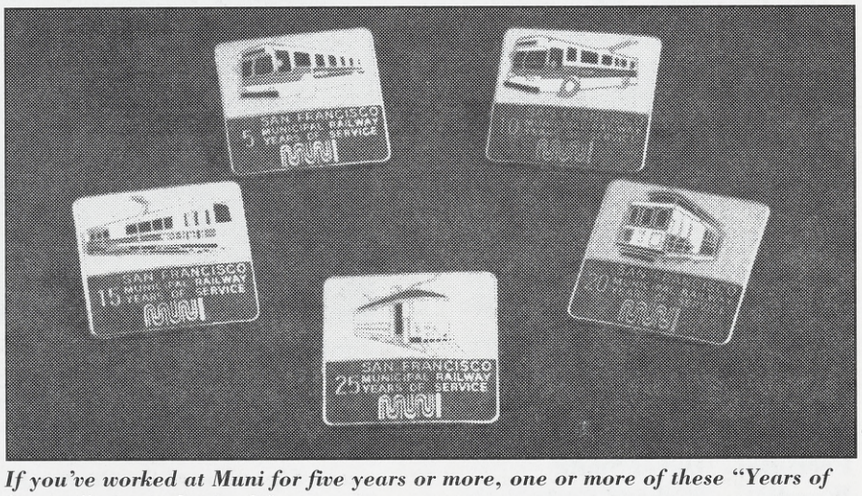

Photo: Carmen Magana

If you've worked at Muni for five years or more, one or more of these "Years of Service" pins is destined for you.

Dams, Planes, and Trolleys– A Tale of Two Counties

If you haven't seen it yet, don't miss it. Former PUC Head Photographer Marshall Moxom has mounted a special exhibit of his work at the San Mateo County Historical Society which runs through February.

The exhibit depicts the symbiotic relationship of the San Francisco Public Utilities Commission with San Mateo County. According to the show's brochure, "San Francisco County was split in two in 1856 for some politically expedient reasons. It did not take long before San Franciscans realized that this rather rash action would force them to depend on their new rural southern neighbor, San Mateo County for various important resources." Through the use of more than 89 historical photographs, the exhibit chronicles the two counties' mutual interest in the watershed, San Francisco International Airport and the streetcar line that operated between S.F. and San Mateo until 1949.

The Museum is located at 1700 West Hillsdale Blvd. and is open Monday -Thursday from 9:30 to 4:30, and on Sundays from 12:30 - 4:30. For more information, call 574-6441.

Photo: P.U.C.

This is a sample of what you'll see when you go to the San Mateo Historical Museum Exhibit, A Tale of Two Counties.

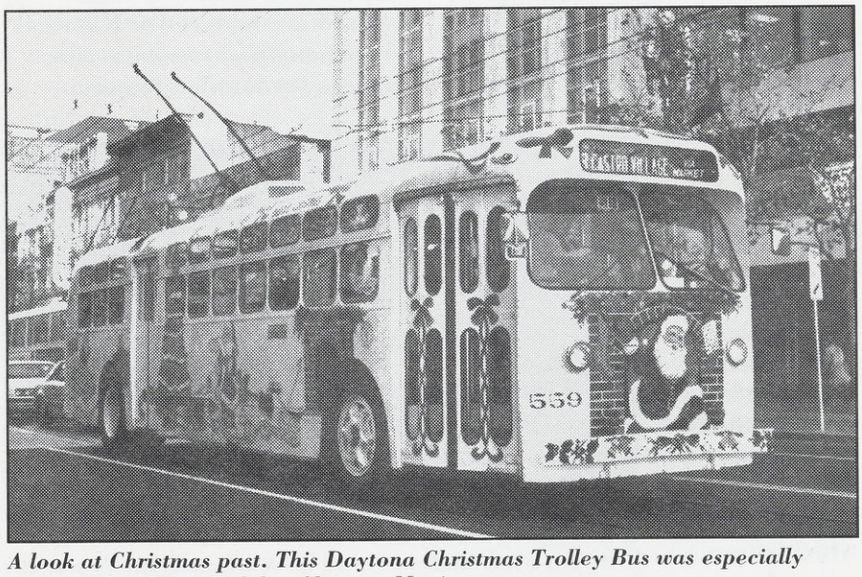

Photo: Joshua Rotsten

A look at Christmas past. This Daytona Christmas Trolley Bus was especially decorated to bring Holiday Cheer to Muni passengers.

Muni Santas a Big Hit

Although Christmas has come and gone, the spirit of giving exemplified by the Muni drivers who played Santa during the Holiday Season won't soon be forgotten. A special thanks to the Transport Workers Union, Local 250-A who bought candy for Muni's Santas to hand out to passengers throughout San Fransisco.

News

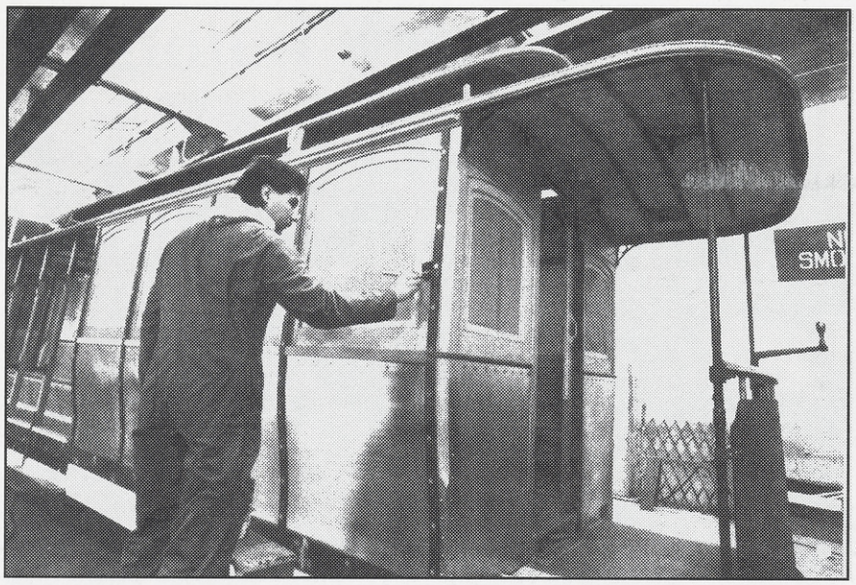

Photo: Carmen Magana

Cable Car 16 gets some finishing touches before being dedicated in civic celebration on April 10th.

Cable Car 16 Almost Finished

Cable Car 16, Muni's most recent cable car to be refurbished from top to bottom, is receiving the final touches at the Woods Carpentry Shop.

Painters are completing the last work needed to ready Cable Car 16 for the streets. The car will be dedicated on April 10th in a civic celebration involving a parade of Cable Cars on Powell Street, entertainment in Union Square, and an official christening in front of the St. Francis Hotel.

1989 City Charities Campaign

Congratulations not only to Muni but to Water, Hetch Hetchy and the Bureaus for their contributions to the Charities Campaign for 1989.

Topping the list were the Bureaus who pulled in $18,881 with 63% of their employees participating. Next was Water with $8,016 and 23% of employees participating. Hetch Hetchy came in third with $4,627 and 17% of its employees contributing and Muni collected $12,614 with 5% employee participation.

Thanks for your generosity everyone!

Lift Operator of the Month Program Funded

The Davies Medical Center has donated full funding -- $7,200. total -- for Muni's Lift Operator of the Month Program for calendar years 1990 and 1991. Thanks to their generosity, Muni can continue to spotlight those drivers who go the extra mile for Muni's handicapped passengers. A special thanks also to Pacific Gas and Electric for their $1000 grant to the Independent Living Resource Center which allowed Muni to continue the Lift Operator of the Month program through the end of 1989. Operators who receive the award are honored at a special ceremony and receive a $50. cash award and a plaque.

Photo: Carmen Magana

E & H Manager Tom Rickert hands a plaque to Greg Monardo of Davies Medical Center acknowledging the Center's contribution to the Lift Operator of the Month program.

Riders Speak

Dear Mr. Stead,

Just a note to say how much we like the new 15-day Muni/ BART/AC Transit pass. This makes life much more convenient for us, and we think it is a step in the right direction Bay Area Transit-wise. We hope you will continue it.
Sincerely,

David Fairly
Public Transit User

Dear Editor,

I am very pleased that the AC/ BART Plus Pass is valid on Muni. I live in the East Bay and commute to the City every day using public transit. Having all three modes of transit on one pass is very convenient. I hope that this is not a temporary pass. I will continue to buy it as long as Muni accepts the pass. Hopefully, by making transfers between buses and BART easier, we can encourage even more commuters to ride instead of drive!
Sincerely,

Ann Nomoto

Dear Sirs,

I just wanted to say thank you to whoever the person was that found my Fast Pass the night of the earthquake and was honest enough to mail it back to me. The postmark on the envelope that contained my Fast Pass was the first day mail was back in service. There was no return address or note. Had I not written the info on the back of the pass I never would have seen it again. Thank you very much from a very grateful Muni rider.
Sincerely,

Luana Wampler

Transitions

Retired: Rich Rogers, former Maintenance Superintendent Trolley Coach, has left Muni and the Bay Area to move to Oregon. Rogers, was head of LRV Maintenance for a nine years before taking over the Trolley Coach Maintenance duties. He was instrumental in overseeing the testing and acceptance of the Boeing LRV's when they first came to Muni in 1979-1980 and in establishing the Metro Maintenance Facility. Good luck, Rich. We'll miss you.

Photo: Carmen Magana

Rich Rogers is on top of the world, or is it a trolley on the eve of his retirement

Promoted: Harry Jensen, formerly in charge of Metro Running Repair under LRV Maintenance Superintendent Jonathan Miller has been promoted to Trolley Coach Maintenance Superintendent replacing Rich Rogers.

Resigned: Greg Ridenour, Assistant to LRV Maintenance Superintendent Jonathan Miller has left Muni to take a job at the Registrar of Voters. Congratulations, Greg and good luck in your new position.

Promoted: The Schedules Department is happy to welcome Thomas Piggee from the last 9140 Transit Manager sign-up. He comes to Schedules from Central Control. He has taken over as Data Collection Manager from Harry Ossterbaan who has gone back to the Safety and Training Department.

Transferred: PUC Reproduction welcomes Pamela Clark to their staff. Ms. Clark transferred to the PUC from the Public Health Department.

Promoted: Central Control welcomes Andrew Saltzman as a new Transit Manager I. Congratulations.

Elected: Claire Zvanski of Schedules is the new president of the Union Square Business and Professional Women's Club. Congratulations, Claire.

Muni Amazing Facts

According to the 1981 Bay Area Transportation Study, a study conducted by the Metropolitan Transportation Commission, 18% of all trips made by individuals in San Francisco each day are made on Muni. If walking trips are excluded, then, 32% of all trips in San Francisco are made on Muni. This is an extraordinarily high number, especially when compared to the U.S. transit industry's ridership which accounts for no more than 2% of all trips made in urban areas. No wonder San Francisco has a transit-first policy!

Photo: Joshua Rotsten

Dennis Richmond of Channel 2, Robert Werbe and Bill Stead share a light-hearted moment at the awards event.

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Awards....

won the Hawaiian Trip. The Yosemite trip went to Nathan Grief of Engineering and Administration, the bus tour to Ken Bosso of Signals and Electronics, the limousine tour to Sam Garcia of Street Operations and the Dinner at the Waterfront Restaurant to Donald La Franchi. From Group Three, made up of Operator of the Month and Maintenance Worker of the Month runners-up, Divisional Operators of the Month , Lift Operators of the Month and all non-winners from Groups One and Two, the Hawaiian trip went to Thomas Catris of Potrero, the Yosemite Trip to Ernest Webster of Kirkland, The bus tour to Arthur Dulberg of Kirkland, the limousine tour to Martin Galindo of Green and the dinner to David Longa of Kirkland. We would especially like to thank Mr. Robert Werbe, Chairman of the Board of Grosvenor Bus Lines for his help over the past year in arranging for our Employee Awards Luncheons to be held at various hotels and restaurants in SF, and for donating a double decker bus to Muni for three weeks for testing. Additional recognition goes to Jim Haas and Sharyn Saslafsky for their work on Prop B, the half cent sales tax for transportation. The following agencies and businesses also played a large role in making our 1989 Awards Program possible: Cathedral Hill Hotel, Fairmont Hotel, San Francisco Hilton, Hyatt Regency, Stanford Court, Compadres Mexican Bar & Grill, Four Seasons Clift Hotel, Holiday Inn Union Square, Hotel Nikko, Swiss Louis at Pier 39, The Transport Workers Union, Local 250-A, the Westin St. Francis, Art Blum Public Relations, Don Blum Public Relations, California Parlor car Tours, Gannett Transit Shelters, the Gray Line, International Limo Service, La Grone's Insurance Agency, the SF Council of District Merchants, the SF Municipal Railway Employees Federal Credit Union, the SF Muni Shopmen's Credit Union, and Transportation Displays Inc.

Credits

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Hawaii Trip Winners from the Annual Awards Reception: l-r Thomas Catris of Potrero Division, James Hawkins of Potrero, Bill Heron of Ways and Structures.

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